

# User Manual

IPEVO FR-33.1 HANDSET



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Congratulations on purchasing your IPEVO Skype USB FR-33.1 handset. Your IPEVO FR-33.1 handset enables you to make free phone calls to other Skype users, as well as affordable phone calls to landlines. The IPEVO FR-33.1 handset delivers wideband signal for optimal voice quality. It also delivers advanced noise cancellation for crystal clear conversation.



# 1.1 IPEVO FR-33.1 HANDSET OVERVIEW

# 1.2 IPEVO FR-33.1 HANDSET KEY FUNCTIONS

## 1. VOLUME CONTROL PAD

Press the upper soft-key to increase the volume; press the lower soft-key to reduce the volume.

## 2. Answer/Call Key

When receiving an incoming call, press down this button to accept calls; or after selecting the caller from your Skype list, press down this button to call the selected contact.

## 3. Contact Scroll-thru Button

Toggle the button up or down to scroll through your Skype contact list.

## 4. Skype Activation Key

Press and hold this button to launch your Skype program.

## 5. Number Pad

Used to make SkypeOut call and Speed Dial. (See "4.1 Speed Dial Function" of this manual)

## 6. Customizable Hot Keys

By default, the customizable hot keys are set as "Redial", "Ringer style setting", and "Hold." You can also personalize your hot keys by using IPEVO FR-33.1 Control Center. (See "5. Using the IPEVO Control Center" of this manual)

## 7. MUTE BUTTON

Press this button once during a call to mute your IPEVO FR-33.1 handset. Press the Mute button again to continue your conversation.

8. End Call/Cancel Key

Press this button to hang up or cancel the selection in the Skype menu.

9. "+" Key

Press the "+" key to make a SkypeOut call\* (calling traditional landlines and cellphones from your IPEVO FR-33.1 handset through Skype).

\*Requires Skype phone credits

#### 10. LIST KEY

Displays your contact list on the Skype interface (Skype must be running).

# 2. Getting Set Up

# 2.1 INSERTING THE INSTALLATION CD

Insert the provided CD into the CD-ROM. The IPEVO FR-33.1 handset installation program will launch automatically.



(If the installation does not start automatically, start the program manually by launching the "IPEVO.exe" file on your CD-ROM drive.)

# 2.2 INSTALLING SKYPE

Note: Please skip this step if you already have Skype installed on your computer. Install Skype by clicking on the "Link to Skype software" icon on the installation screen or go to www.skype.com to download the latest version of Skype.

# 2.3 INSTALLING THE FR-33.1 DRIVER AND CONTROL CENTER

After installing Skype (see Step 2.2), install the Driver and Control Center for the IPEVO FR-33.1 handset by clicking on the "Install FR-33.1 Driver" icon on the installation screen.

# 2.4 Connecting the IPEVO FR-33.1 handset to your computer

After installing the FR-33.1 Driver and Control Center, connect the IPEVO FR-33.1 handset into your computer's available USB port.

Note: Your computer may display a warning when you first plug in your IPEVO FR-33.1 handset. Please select "Always allow this device to use Skype on this computer." as seen in the screens below. After clicking on "OK", the IPEVO FR-33.1 handset is ready to use.

STEP 1
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≠ <b>€</b> ∰3	Θ
IPEVO Control Center.exe wants to use Skype	
Click here to accept/deny.	

#### Step 2

💲 Skype™ - huiyinglin	
File Account Call Chats View Tools	Help
🔇 ▼ Elsie @ IPEVO	🟲 1 new event
₽ 1 Plugin authorization IPEVO Control Center.exe	
6 \$ 19.68 Skype Credit Buy headsets and phones. Visit St	View Account
SkypeFind Hist	ory Cive
💽 Add 🔎 Search 💰 Conference	e
🛇 Groups: All Contacts	00
🔇 Alice	
🥝 Christina	
JoYcE	
🔇 Robert	
	-
—	
<b>()</b>	
💊 🕶 🛱 Online 🛛 11,226,	941 people online 🏑

#### STEP 3

😒 Skype <sup>1</sup>	■ - Another program wants to use Skype	×
S	Another program wants to use Skype	
	Another program is trying to access Skype. This program is not known to Skype and therefore can be a potential security risk.	
	Name: I <u>PEVO Control Center.exe</u> Publisher: IPEVO	
	O Do not allow this program to use Skype	
	What does this mean?	
		ок

# 2.5 CUSTOMIZING YOUR FR-33.1 CONTROL CENTER SETTINGS

The FR-33.1 Control Center enables you to customize your handset settings. The FR-33.1 Control Center includes options such as set up, volume control, hot key personalization, ring tone selection, and much more. To open the FR-33.1 Control Center, double-click on the FR-33.1 icon in the Windows system tray.

😒 🧐 5 🚰 🖓 🔗 2:53 PM	🕂 IPEVO Control	Center	
	Device List		
Windows System Tray	Device Name	Mixer Name	Firmware Version
	FR-33.1	FR-33.1	
	- Volume Setting	Function Keys   Other Setting	
	Audio Output:	ī	Mute
		-	
	Audio Input:		
	Skype Audio De	vice	
	Audio Output:	FR-33.1	✓
	Audio Input:	FR-33.1	
	Ringer:	FR-33.1	
	- Windows Defaul	lt Audio Device	
	Open Windows	audio perice	
	Open windows	addio concror parter.	
	Skype: Available		Close

For more information on your Control Center, see section "5. Using your IPEVO Control Center" of this manual.

# 3.1 INTRODUCTION

With the IPEVO FR-33.1 handset, you can place Skype-to-Skype calls as well as calls from Skype to landlines and cell phones. Skype-to-Skype calls require both users to have the free Skype software running on their computer. Skype-to-Skype calls can be voice calls or videochatting. Did you know? You can use the IPEVO Point of View webcam to enhance your Skype videochatting experience. Buy it today at www.ipevo.com.

# 3.2 MAKING SKYPE-TO-SKYPE CALLS

#### Step 1.

Press the Activation key (see section "1.1 IPEVO FR-33.1 Handset Overview" of this manual) to launch Skype



## File Account Call Chain View Tools Help Sar Elsie @ IPEVO 💿 \$ 19.68 Skype Credit View Account Buy headsets and phones. Visit Store History SkypeFind 🖾 Contacts 🛛 🔯 Call Phones 😪 Live 🙆 Add 🔏 Search 🙇 Conference Groups: All Contacts 00 C Alce 💊 Christina JoYcE ... Robert 📲 🕶 Enter the phone number in United Stat... + ≓ Online 11,303,899 people online

#### STEP 2.

Press the Contact Scroll-Thru Button to select the person you want to call in your contact list.



STEP 3. Press the Answer/Call key.



# 3. Using your IPEVO FR-33.1 handset

The status of your call will appear on the screen as shown below



#### STEP 4.

Start your conversation! The conversation time is displayed on your screen as shown below.

😒 Skype 🍽 - huiyinglin	
File Account Call Chats View Tools Help	
🤏 ▼ Elsie @ IPEVO	
💿 \$ 19.68 Skype Credit 🤇	View Account
🕲 Buy headsets and phones. Visit Store	
🚨 🗟  🅀 🕓 IPEVO	
💰 Add Callers 🛭 🧠 🕶 Do More	
🔇 IPEVO	
08:28 (GMT+8), Taiwan	Menu 🔹
Call Duration 00:20	
II 🕸 🖙	0 50
😒 🕶 📞 君 Call with IPEVO 11,371,009 pe	eople online 🏾

Skype-to-Skype calls are always free. SkypeOut calls, phone calls from your IPEVO FR-33.1 handset to a landline or cellphone, will require you to purchase Skype credit. Please visit www.skype.com for more information.

# 3.3 MAKING SKYPEOUT CALLS

SkypeOut calls are calls from Skype to landlines or cell phones. When making a SkypeOut call, make sure to press the "+" key before dialing the number you are trying to reach.

For example, dial "+" followed by 1 408 324 0158 to reach the IPEVO customer service hotline in San Jose, CA.

# 3.4 Answering an incoming call

When your phone is ringing, press the green Answer key on your IPEVO FR-33.1 handset to pick up the call.



# 3.5 ADJUSTING THE VOLUME DURING A CONVERSATION

Adjust the volume by pressing the volume key on the side of your handset while on a call. You may also adjust volume in the Settings tab of the IPEVO Control Center (See section "5. Using the IPEVO Control Center" of this manual)

# 3.6 ENDING YOUR CALL

When you wish to end your call, simply press the End Call button as shown below.



# 4.1 SPEED DIAL FUNCTION

The IPEVO FR-33.1 handset allows you to customize speed dials keys. The speed dial allows you to preset up to 99 phone numbers for speedy dialing of the most frequently called numbers. Once you have set up the speed dial as described below, you can simply press any pre-assigned speed dial number to call the corresponding contact.

#### STEP 1.

Log on to Skype, and Open the Skype window. Open the "Contacts" tab. Right-click on the contact you wish to edit.

#### STEP 2.

Select the "Set Speed-dial" option from the drop-down menu as shown below.



#### STEP 3.

Choose a speed dialing number between 1 and 99 to assign to the selected contact.

S Skype <sup>1</sup>	Skype™ - Set Speed Dial Number			
S	Set Speed Dial Number			
3	Enter new speed dial number for JoYcE			

## Step 4.

Done! The speed dialing number assigned to the selected contact will appear at the back of the selected contact name in your contact list.



#### Step 5.

Pressing an assigned speed dial number calls the selected contact immediately.



# 4.2 QUICK SEARCH FUNCTION

The Quick Seach Function allows you to search through your list of contacts.

#### Step 1.

Press the "List" button on the IPEVO FR-33.1 handset to start a quick search on your contacts. Use the Scroll-thru button to scroll through the list of names and select the person you wish to call.



#### Step 2.

Press "+" to search by SkypeOut number (landline number).

#### STEP 3.

Once you have selected the contact, press the green Answer/Call key to start the call as shown below.



The FR-33.1 Control Center enables you to customize your IPEVO FR-33.1 handset settings. The FR-33.1 Control Center includes options such as set up, volume control, hot key personalization, ring tone selection, and much more. To open the FR-33.1 Control Center, double-click on the FR-33.1 icon in the Windows system tray.



# 5.1 VOLUME SETTINGS

The "Audio Settings" tab allows you to adjust the speaker volume.

÷	IPEVO Control	Center	×
ſ	Device List		
	Device Name	Mixer Name	Firmware Version
	FR-33.1	FR-33.1	
	Audio Settings	Function Keys Other Setting	
	-Volume Setting -		
	Audio Output:	·	Mute
	Audio Input:		
	Skype Audio Dev	vice	
	Audio Output:	FR-33.1	~
	Audio Input:	FR-33.1	<b>▼</b>
	Ringer:	FR-33.1	✓
			Undo
	Windows Defaul	t Audio Device	
	Open Windows	audio control panel.	
L			
S	kype: Available		Close

# 5.2 CUSTOMIZING YOUR IPEVO FR-33.1 HANDSET HOT KEY FUNCTIONS

The IPEVO FR-33.1 handset has 3 hot keys on the top of its pad see "2. IPEVO FR-33.1 Overview." Under the "Function Keys", you may set the Hot Keys on your IPEVO FR-33.1 handset to Redial, Ringer Style, Hold, Change Status or Start Chat. By default, the customizable hot keys are set as "Redial", "Ringer style setting", and "Hold."



IPEVO Control Center		
Device List		
Device Name	Mixer Name	Firmware Version
FR-33.1	FR-33.1	
Audio Settings Functio	on Keys Other Setting	
Ring Style Setting		
Ring Style	Style 1	×
		Preview
		Close

Under "Other Setting", you can select which ring style to apply to the 💿 button. Choose from 10 different ring tones or set the ring tone as silent.



# **6.1 WARRANTY COVERAGE INFORMATION**

IPEVO products come with a one year parts and labor limited warranty from the date of purchase as described below. Note that shipping and handling fees are not covered by this warranty. This warranty is valid only for the first consumer purchaser. IPEVO warrants its products to be free from defects in material and workmanship during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, IPEVO will, at its sole option, repair or replace the product with a similar product. Replacement product or parts may include remanufactured or refurbished parts or components. The replacement unit will be covered by the balance of the time remaining on the customer's original limited warranty. Ipevo provides no warranty for the third-party software included with the product or installed by the customer.

## 6.2 What the warranty does not cover

IPEVO retains the right to refuse warranty repair or exchange for reasons such as but not limited to those listed below:

Any product on which the serial number has been defaced, modified or removed. Damage, deterioration or malfunction resulting from:

- o Accident, misuse, neglect, fire, water, lightning, or other acts of nature
- o Unauthorized product modification, or failure to follow instructions supplied with the product, including use of the product with non authorized programs.
- o Repair or attempted repair by anyone not authorized by IPEVO.
- o Damage to or loss of any programs, data or removable storage media.
- o Software or data loss occurring during repair or replacement.
- o Any damage of the product due to shipment.
- o Removal or installation of the product.
- o Causes external to the product, such as electric power fluctuations or failure.
- o Use of supplies or parts not meeting IPEVO's specifications.
- o Normal wear and tear.
- o Any other cause which does not relate to a product defect (unclear voice quality due to network and not hardware).

# 6.3 LIMITATION OF IMPLIED WARRANTIES

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

#### **EXCLUSION OF DAMAGES**

IPEVO'S LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. IPEVO SHALL NOT BE LIABLE FOR:

DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.

ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.

#### **EFFECT OF LOCAL LAW:**

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

# 6.4 RETURN AND EXCHANGE POLICY

Within one year of the purchase day, IPEVO will repair the defective unit, or if the unit is not repairable, issue a working replacement for free. You may also return the product within the terms of the above described warranty. Note that shipping and handling fees are not covered by this offer. In order to obtain warranty service:

## Step. 1

Contact IPEVO Customer Support at 1 877 269 4738 or email us at cs@ipevo.com for a Return Material Authorization number (RMA). You will be required to provide:

- 1. A copy of the dated sales slip or transaction ID# from our online store.
- 2. Your name.
- 3. Your ship to address, email address and phone number.
- 4. The serial number of the product.
- 5. A description of the problem.

#### Step 2.

Bring or ship the product prepaid in the original container, with the associated accessories, to IPEVO at 2860 Zanker Rd Suite 100, Attn: Return and Exchange Department. San Jose, CA 95134. Insurance of the returning product is recommended should you experience any transportation claim from the carrier you select.

# 7. PRODUCT SPECIFICATIONS AND SYSTEM REQUIREMENTS

# **7.1 PACKAGE CONTENTS**

- IPEVO FR-33.1 handset
- IPEVO FR-33.1 Cradle
- FR-33.1 Software CD
- Quick Start Guide

# 7.2 Specifications

- Supports Skype
- USB 1.1 or 2.0
- 10 ring tones
- 151x38x25 mm / 5.94x1.49x0.98 inches (LxWxH)
- 65g / 2.29 ounces

# 7.3 System Requirements

- Windows XP or Vista, Mac OSX 10.4~10.6
- 400MHz CPU or up, 128 MB RAM or up, 50MB free hard-disk space
- Broadband internet connection
- Available USB port on your computer
- CD-ROM DRIVE

Further questions? Comments? Contact IPEVO at Tel 1 408 490 3085 or email us at cs@ipevo.com Thank you for choosing IPEVO!

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